

Subscriber's guide for I-PIN reset using One Time Password (OTP)

1. Log into cra-nsdl.com


2. Type your PRAN here

3. Click here

Subscribers

User ID:

Password:



[Forgot Password?](#)

- ▶ Check Grievance Status
- ▶ Check Status using Receipt Number


[Help / Instruction for Login](#)

Nodal Offices / Other Intermediaries

I-PIN
 Digital Certificate

User ID:

Password:



[Forgot Password?](#)

- ▶ Check Grievance Status
- ▶ Check Subscriber Registration Status
- ▶ Check Subscriber Withdrawal Status

[Help / Instruction for Login](#)

Reset Password using secret question Instant Reset I-PIN

4. Select This

Note:

▶ If you wish to reset your I-PIN using the secret Question and Answer (set by you at the time of initial login), please select the option "Reset password using secret question".

▶ If you wish to reset your I-PIN and activate the same through One Time Password (OTP) or through Nodal Office / Point of Presence, please select the option "Instant Reset I-PIN".

Reset I-PIN

5. Enter these Mandatory details

* Mandatory Fields

PRAN*	110081176747		
Subscriber Name*	PITTA		
Subscriber's Father's Name *	KUNJA		
DOB *	25/06/1971		
Email Address			
New Password*		
Confirm Password*		

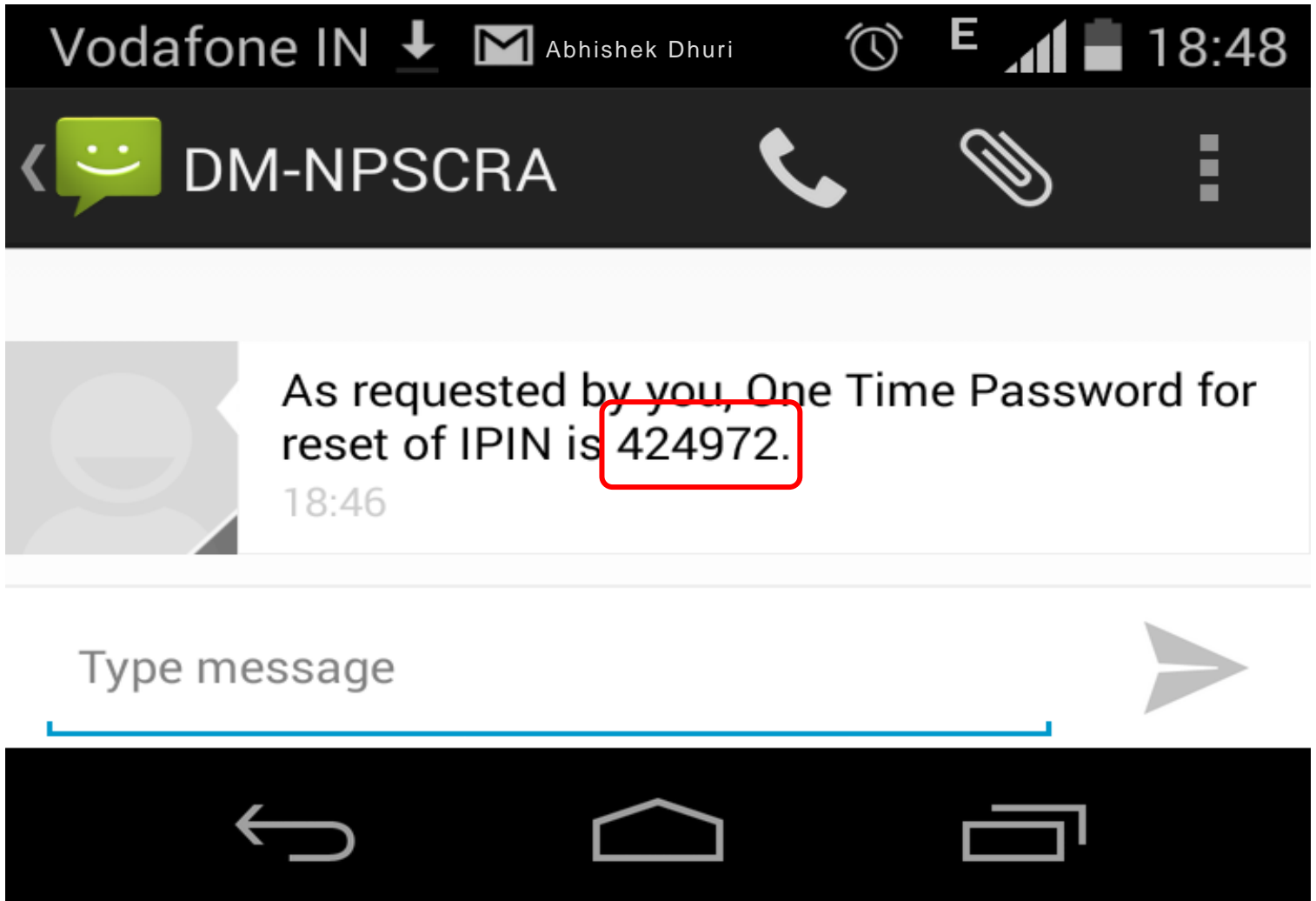
Go to Nodal Office Generate OTP Reset

Note :

- > * marked fields :
- > Please enter the details exactly as printed on PRAN Card.
- > Click on "Generate OTP" if you wish to authorize your request using "One Time Password (OTP)". The OTP will be sent to the mobile number registered with CRA.
- > In case you have not registered your mobile number at CRA, please click on "Go to Nodal Office" and get the request authorized by Nodal Office / Point of Presence.

6. Enter the new password you want

7. CLICK HERE



Reset I-PIN

8. Enter the OTP here

* Mandatory Fields

Mobile No.	XXXXXXXX3875
Enter OTP *	*****

Note :

- The One Time Password (OTP) sent to the registered mobile number is valid for five minutes only.
- You can generate maximum five OTPs in a day for a given PRAN.

Reset I-PIN

Acknowledgement No	9100095523
User ID	110081176747
Subscriber Name	PITTA
Subscriber's Father's Name	KUNJA
DOB	25/06/1971

Reset I-PIN request has been successfully processed

You will not receive the email confirmation for the request of resetting of password due to non availability of email ID .

Captured Timestamp 06/08/2014 18:52