

Office of the Director of Treasuries  
and Accounts, TS, Hyderabad

Cir. Memo No. D1/4714/2017,

dt. 30-09-2019

**Sub:** PS - Treasuries and Accounts Department - Review of performance of Nodal Offices in Treasuries and Accounts Department in implementation of NPS - Scheduled - Regarding.

###

Attention of all the District Treasury Officers in the State (Deputy Director/ Assistant Director/ Assistant Treasury Officer) is invited to the captioned subject.

The PFRDA, New Delhi has conducted a Video Conference on 25-09-2019 and reviewed the performance of Nodal Offices of Telangana State in implementing NPS.

During the review, among other issues, the PFRDA has observed the following shortfalls on the part of Nodal Offices in Telangana and made certain suggestions. They are as under.

Point No.	Observation of PFRDA	Suggestions/Directions of PFRDA
1	<i>Delay in Subscriber registration data (Period between date of Joining and PRAN generation)</i>	The implementation of OPGM should be ensured
2	<i>Subscriber registration forms rejected</i>	The DTOs shall ensure correct entries in PRAN application to avoid rejections.
3	<i>Nil Credit PRANs</i>	Special attention is required in r/o aging Nil Credit PRANs.
4	<i>Number of PRANs without Nomination details</i>	DTOs shall obtain details from the Subscribers in the prescribed format and update the same.
5	<i>Number of PRANs without mobile numbers</i>	DTOs shall obtain details from the Subscribers in the prescribed format and update the same.
6	<i>Inward funds returned by Trustee Bank</i>	The DTOs shall ensure thorough verification before transfer of funds.
7	<i>Login details of DDOs on functionally available in the NSDL system (30625 DDOs out of 30628 are inactive)</i>	All the DDOs shall login to CRA system and view the PRAN Registrations, Uploads, Exits, Grievances etc., periodically.
8	<i>No. of pending grievances pending at CGMS (Central Grievance Management System)</i>	Nil
9	<i>Status of escalated grievance to NPS Trust</i>	Nil
10	<i>No. of pending partial Exit cases</i>	The cases shall be settled from time to time to avoid hardship to the subscribers.
11	<i>No. of pending online exit cases</i>	Special attention is required to complete the pending authorisation
12	<i>Outward funds returned to Trustee Bank</i>	The DTO shall upload the funds returned by Trust Bank, if any, immediately.
13	<i>Non-initiation of online withdrawals even after superannuation</i>	Special attention is required to settle the aging Exit Claims
14	<i>Non-Submission of documents, post authorisation of online withdrawal</i>	The DTO shall submit the documents to NSDL within prescribed time limit.
15	<i>Delay in subscriber exit under superannuation (Period between date of superannuation and settlement of exit)</i>	The delays should be avoided.

In this connection, it is observed that in spite of issue of clear instructions from time to time, most of the DTOs (Deputy Director/ Assistant Director/ Assistant Treasury Officer) are not responding to the NPS related matters properly and very few DTOs are attending to the pending issues.

Therefore, it is decided to handhold the DTOs, to ensure clearance of all the pending NPS related issues in a time bound manner i.e., by 31-10-2019 positively.



As such, review on NPS related matters with each district is scheduled as under:

Sl. No.	Date	Name of the units	Timings
1	03-10-2019	DT, Vikarabad	11.00 AM to 01.30 PM
		DT, Yadadri	02.30 PM to 05.00 PM
2	04-10-2019	DT, Nalgonda	11.00 AM to 01.30 PM
		DT, Suryapet	02.30 PM to 05.00 PM
3	05-10-2019	DT, Warangal (U)	11.00 AM to 01.30 PM
		DT, Warangal (R)	02.30 PM to 05.00 PM
4	07-10-2019	DT, Mahabubabad	11.00 AM to 01.30 PM
		DT, Mulugu	02.30 PM to 05.00 PM
5	09-10-2019	DT, Karimnagar	11.00 AM to 01.30 PM
		DT, Siricilla	02.30 PM to 05.00 PM
6	10-10-2019	DT, Jangaon	11.00 AM to 01.30 PM
		DT, Bhupalpally	02.30 PM to 05.00 PM
7	11-10-2019	DT, Peddapalli	11.00 AM to 01.30 PM
		DT, Jagtial	02.30 PM to 05.00 PM
8	14-10-2019	DT, Mahabubnagar	11.00 AM to 01.30 PM
		DT, Narayanapet	02.30 PM to 05.00 PM
9	15-10-2019	DTO, Wanaparthy	11.00 AM to 01.30 PM
		DT, Siddipet	02.30 PM to 05.00 PM
10	16-10-2019	DT, Nagarkurnool	11.00 AM to 01.30 PM
		DT, Gadwal	02.30 PM to 05.00 PM
11	17-10-2019	DT, Khammam	11.00 AM to 01.30 PM
		DT, Kothagudem	02.30 PM to 05.00 PM
12	18-10-2019	DT, Nizamabad	11.00 AM to 01.30 PM
		DT, Kamareddy	02.30 PM to 05.00 PM
13	19-10-2019	DT, Sanga Reddy	11.00 AM to 01.30 PM
		DT, Medak	02.30 PM to 05.00 PM
14	21-10-2019	DT, Adilabad	11.00 AM to 01.30 PM
		DT, Asifabad	02.30 PM to 05.00 PM
15	22-10-2019	DT, Mancherial	11.00 AM to 01.30 PM
		DT, Nirmal	02.30 PM to 05.00 PM
16	23-10-2019	DT, Ranga Reddy	11.00 AM to 01.30 PM
		DT, Medchal	02.30 PM to 05.00 PM

All the DTOs will be provided with the data base of all pending issues pertaining their district, through e-mail by 30-09-2019.

The proposed agenda for the Review Meetings is as under:

- On the scheduled date, all the DTOs along with the Heads of DST/STs under their control shall attend the review at DTA's office. The participants shall bring the following for review meeting.
  - a) Filled in & signed "S2 forms" obtained from the respective subscribers for updating the e-mail ID, Mobile No., Nominations etc.
  - b) Reasons for each nil credit PRAN, specific recommendation for deactivation of Nil credit PRAN wherever necessary.
  - c) List of DDO Registration No.s to be deactivated.
  - d) Reasons for each pending partial withdrawal case.
  - e) Reasons for each Exit case, which are pending online for authorisation.
  - f) Reasons for non-initiation of online withdrawals even after superannuation, in each case.
  - g) Reasons for non-Submission of documents, post authorisation of online withdrawal, in each case.
  - h) Separate list of PRANs generated through OPGM and through Facilitation Centres from 01-08-2019 onwards.

Sd/- K. SRC Murthy  
DIRECTOR OF TREASURIES AND ACCOUNTS

To

All the District Treasury Officers (Dy. Director/Asst. Director/Asst. Treasury Officer) in the state.

//Forwarded :: By Order//

  
Junior Accounts Officer

*pl*