

Cir. Memo No. D1/4714/2017,

dt. 30-05-2019

**Sub:** Public Service – Treasuries and Accounts Department – Review of progress under NPS related matters – Shortfalls observed – Reports/Remarks/ Compliance of the Treasury Officers – Called for – Regarding.

**Ref:** Review on NPS (CPS) held by PFRDA, New Delhi dt.21.05.2019.

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All the heads District Treasury Offices, Divisional Sub Treasuries, Sub Treasury Offices are informed that the Pension Fund Regulatory Development Authority, New Delhi has been observing various shortfalls in implementation of NPS related matters in Telangana State. The shortfalls observed by the PFRDA on the part of Treasury Offices are as under. The figures are shown in the Annexure.

- a) **Various PRANs are not being credited with NPS Subscriptions:**
  - i) A Treasury wise list of "Nil Credit PRANs" is shown at Column No. 3 of Annexure. Further PRAN wise details are also made available on the DTA's website
  - ii) The DTOs/ATOs/STOs are, therefore, requested to go through the list and furnish the reasons for nil credit PRANs and make specific recommendation for deactivation of "Nil credit PRANs", if necessary.
- b) **Various PRANs are not being provided with "Nomination details", "E-mail IDs" and "Permanent Account Number (PAN) issued by Income Tax Department"**
  - i) A Treasury wise list of PRANs without "Nomination details", "E-mail IDs" and "Permanent Account Number (PAN) issued by Income Tax Department" is shown at Column No. 4,5 and 6 of Annexure. Further PRAN wise details are also made available on the DTA's website
  - ii) Due to non-availability of above details, the Subscribers may not be able to receive updation from NSDL and may also face difficulties in Exit/Partial withdrawal claims.
  - iii) The DTOs/ATOs/STOs are, therefore, requested to sensitise the Subscribers through the DDOs concerned and ensure that the above said details are incorporated in each PRAN.
- c) **In certain cases the funds sent to NPS Trustee Bank have been reversed to DDO Account due to errors in uploading process.**
  - i) A Treasury wise amounts reversed by Trustee Bank are shown at Column No. 7 of Annexure. Further, SCF wise details are also made available on the DTA's website
  - ii) The DTOs/ATOs/STOs are, therefore, requested to ensure that through verification is done at the time of uploading funds & ensure prompt re-credit (upload) the same.
- d) **Most of the Treasury Officers are not using their login IDs to operate the NPS transactions.**
  - i) A Treasury Officer is entrusted with key role in the NPS related operations i.e., starting "Subscriber Registration" to "Exit Management" as per the Standard Operating Procedure. However, there is lacklustre participation by the Treasury Officers.
  - ii) The DTOs/ATOs/STOs are, therefore, requested to ensure that CRA System is viewed on daily basis to verify/ track the transactions in the underlying PRANs, any, laxity in the matter will be viewed seriously and the concerned Treasury Officer will be held responsible for any inconvenience caused to the subscribers.

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